

# URGENT Medicaid Changes to CHIP, SpendDown, and the Ticket to Work program



If you are covered by Medicaid under Children's Health Insurance Program (CHIP), Spenddown, or the Ticket to Work program then you will be required to start paying a monthly premium on May 1 (or pay/meet your spenddown) each month for continued coverage. Read the Family Support Division (FSD) Notice [here](#).

Your May 1, 2024 premium will be for coverage starting June 1, 2024. If you have any questions, please contact a trained Navigator with the Show Me Coverage program at 417-840-6788 for free guidance on your Medicaid coverage. Show Me Coverage is a part of the HealthCare.gov network.

## WHAT YOU NEED TO KNOW NOW

- 1 FSD will be sending letters in April about the changes.
- 2 In order to maintain coverage, you will have to pay a premium in May to have active coverage as of June 1, 2024.
- 3 You can pay the premium or spenddown online by creating an account here: [memberportal.mymohealthportal.com](https://memberportal.mymohealthportal.com)
- 4 Make sure you open all mail from FSD!
- 5 Contact a free navigator to verify that your address and income are up to date.

## MARKETPLACE INSURANCE INFORMATION

CMS is extending a temporary special enrollment period (SEP) to help people who are no longer eligible for Medicaid or CHIP transition to Marketplace coverage. The end date of this "Unwinding SEP" will be November 30, 2024, to help more people leaving Medicaid or CHIP secure affordable, comprehensive coverage.

Visit [ShowMeCoverage.org](https://ShowMeCoverage.org) or call 417-840-6788 for free guidance!

# We're here to help!

### Additional Resources

- MoHealthNet Participant Services 800-392-2161
- For premium questions, call the FSD Customer Service Center 855-373-4636
- For questions on how to submit bills call the Spend Down Unit at 855-600-4412
- For questions on an existing automatic withdrawal authorization, call the Fiscal Operations and Reporting Unit at 877-888-2811